

## Sustainability Accounting Standards Board (SASB) Index

	CATEGORY	METRIC	REPORTING
Activity Metrics	IF-EU-000.A	Number of residential customers	5,428,121
		Number of commercial customers	741,701 (including streetlight customers)
		Number of industrial customers	22,268
	IF-EU-000.B	Total electricity delivered to (1) residential customers	55,625 megawatt-hour (MWh) deliveries
		Total electricity delivered to (2) commercial customers	35,599 MWh deliveries, including streetlight customers
		Total electricity delivered to (3) industrial customers	54,027 MWh deliveries
	IF-EU-000.C	Distribution Miles	273,295
	IF-EU-000.C	Transmission Miles	24,074
	IF-EU-000.D	Total electricity generated, percentage by major energy source, percentage in regulated markets	17.7 million MWh and in 100% regulated markets. Less than 5% generated electricity comes from hydro resources with the remaining generation coming from coal
IF-EU-000.E	Total wholesale electricity purchased	47,527,068 MWh purchased <sup>1</sup>	

TOPIC	CATEGORY	METRIC	REPORTING
<b>Electric Utilities</b>			
Greenhouse Gas Emissions & Energy Resource Planning	IF-EU-110a.1	Gross global Scope 1 emissions	15,913,845 metric tons (MT) of CO <sub>2</sub> e
	IF-EU-110a.2	Greenhouse gas emissions associated with power deliveries	30,262,689 MT CO <sub>2</sub> e
	IF-EU-110a.3	Discussion of long-term and short-term strategy or plan to manage Scope 1 emissions, emissions reduction targets, and an analysis of performance against those targets	<a href="#">Climate Story</a>

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Greenhouse Gas Emissions & Energy Resource Planning	IF-EU-110a.4	Number of customer accounts served in markets subject to renewable portfolio standards (RPS)	5,635,798 <sup>2</sup>
		Percentage fulfillment of RPS target by market	Solar: 1.4% (1,850,598 REC) <sup>3</sup> Non-Solar: 13.5% (17,709,033 REC)
Air Quality	IF-EU-120a.1	Air emissions of the following pollutants: NO <sub>x</sub>	10,218 MT
		Air emissions of the following pollutants: SO <sub>x</sub>	11,422 MT
		Air emissions of the following pollutants: Mercury	0.03 MT
Water Management	IF-EU-140a.1	Total water withdrawn	66,798 megaliters (ML) and 0% - FirstEnergy does not operate in regions with high or extremely high baseline water stress
		Total water consumed, percentage of each in regions with high or extremely high baseline water stress	16,317 ML and 0% - FirstEnergy does not operate in regions with high or extremely high baseline water stress
	IF-EU-140a.2	Number of incidents of non-compliance associated with water quantity and/or quality permits, standards, and regulations	1
	IF-EU-140a.3	Description of water management risks and discussion of strategies and practices to mitigate those risks	<a href="#">2021 CDP Water</a>
Coal Ash Management	IF-EU-150a.1	Amount of coal combustion residuals (CCR) generated; percentage recycled	2,784,615 MT; 19.89% recycled
	IF-EU-150a.2	Total number of coal combustion residual (CCR) impoundments, broken down by hazard potential classification and structural integrity assessment	1
Energy Affordability	IF-EU-240a.1	Average retail electric rate for (1) residential, (2) commercial, and (3) industrial customers	<a href="#">ESG Data Tables</a>
	IF-EU-240a.2	Typical monthly electric bill for residential customers for (1) 500 kWh and (2) 1,000 kWh of electricity delivered per month	<a href="#">ESG Data Tables</a>
	IF-EU-240a.3	Number of residential customer electric disconnections for non-payment	148,580
	IF-EU-240a.4	Discussion of impact of external factors on customer affordability of electricity, including the economic conditions of the service territory	<a href="#">Sustainable Energy Future</a> <a href="#">ESG Data Tables</a> <a href="#">Customer Experience</a>

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Workforce Health & Safety	IF-EU-320a.1	Total Recordable Incident Rate (TRIR)	0.93
		Fatality Rate	0
End Use Efficiency & Demand	IF-EU-420a.1	Percentage of electric utility revenues from rate structures that (1) are decoupled and (2) contain a lost revenue adjustment mechanism (LRAM)	Not Available
	IF-EU-420a.2	Percentage of electric load served by smart grid technology	45% of our customers have smart meters
	IF-EU-420a.3	Customer electricity savings from efficiency measures, by market	Maryland: 127,374 MWh Ohio: 8,663 MWh Pennsylvania: 293,281 MWh New Jersey: 15,966 MWh
Nuclear Safety & Emergency Management	IF-EU-540a.1	Total number of nuclear power units, broken down by U.S. Nuclear Regulatory Commission (NRC) Action Matrix Column	0
	IF-EU-540a.2	Description of efforts to manage nuclear safety and emergency preparedness	Not Applicable
Grid Resiliency	IF-EU-550a.1	Number of incidents of non-compliance with physical and/or cybersecurity standards or regulations	Not Applicable
	IF-EU-550a.2	System Average Interruption Duration Index (SAIDI)	172.23
		System Average Interruption Frequency Index (SAIFI)	1.22
		Customer Average Interruption Duration Index (CAIDI)	141.36

<sup>1</sup> MWh purchased is netted against MWh sold for MonPower

<sup>2</sup> The total number of customers excludes West Virginia, as they are not subject to an RPS requirement

<sup>3</sup> These numbers do not tie to FirstEnergy's actual RPS obligation for non-shopping load that it provides generation service for, but instead reflects the total estimated RECs that would be retired on behalf of all FirstEnergy customers subject to an RPS requirement regardless of the generation supplier.